

Colorado Community Inclusion Workgroup

Monday, March 12, 2018

9:00 – 11:00 pm

CDPHE Lab Services Division

Adobe Connect link: <https://share.dhs.gov/febciwkgp/>

Conference Number: 1-877-820-7831

Passcode: 474314#

Meeting Outcomes:

- I. Share resources and collaboration opportunities among new and standing workgroup members.
- II. Identify fundable projects before the end of FY 2017-2018
- III. Gather feedback concerning C-MIST plan review criteria
- IV. Identify first-year milestones for training and conference project.

Agenda:

<p>I. Member Updates, New Connections, and C-MIST resources</p>	<p>9:00 – 9:30 am</p>	<p>The workgroup shared sympathy to the Red Cross family following George Sullivan’s passing. George had participated in this workgroup, and he had championed several inclusive practices at the Red Cross that continue with his Spirit.</p> <p>Since there were several new attendees, Aimee reshared the vision and mission statement of the group, and invited those participating to name any inclusive meeting practices that would allow people to participate fully in the meeting.</p> <p>Workgroup vision: Emergency systems for health whose effectiveness is evaluated and improved based on the WHOLE community’s experience during disasters.</p> <p>Workgroup mission: That diverse community leaders and emergency partners interested in community inclusion have a state-level forum to address challenges and opportunities to make emergency systems effective and responsive to the health of the WHOLE Colorado community.</p> <p>Participants then introduced themselves and shared resources and upcoming collaboration opportunities</p> <p>In attendance (on the phone)</p> <ul style="list-style-type: none">• Susan Hanson – Colorado Health Care Association• Stephanie Hackett – Brighton Office of Emergency Management
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- Shared communication board resources that are included in the website.
- Charlotte Olson – Colorado Department of Human Services
- Sadie Martinez – the Independence Center
 - Sadie shared several resources developed by the Independence Center that are included in the website with the minutes including:
 - Sources for Accessible Alerts
 - Contents Guide for IC Emergency Preparedness Kits
 - Letter and offer for free services for the Deaf & hard of hearing while using the IC's emergency preparation kits.
 - Resources for communication with people who are Deaf
 - Position statement on accessible emergency management for Deaf and Hard of Hearing people.

(in the room)

- Melanie Roth – Health Facilities & EMS Division, CDPHE
 - Melanie is updating the website for health facilities about emergency preparedness. If there is any AFN information you think would benefit those health facilities, she would welcome it (email: Melanie.roth-lawson@state.co.us)
- Todd Coffey – State Unit on Aging, CDHS
 - They are moving into the season of developing the next state and regional plans on aging, including public forums
- Luke Adams – Colorado Commission for the Deaf & Hard of Hearing
 - Luke has been busy with emergency preparedness presentations and projects including a recent panel of folks with disabilities at the Colorado Emergency Management Conference.
- Julia Beems – University of Colorado Assistive Technology Partners
 - She has been conducting emergency preparedness trainings for transitioning youth with disabilities and their families/caregivers across the state. She experienced a lot of uninterested emergency managers and public health departments, which made it difficult to schedule and host these trainings.
 - UC Assistive Technology Partners is making a new virtual format of their training. They were looking for people with disabilities who may be interested in being actors for the training.
- Lisa Filipzak – Denver Public Health
 - Lisa shared about resources for nonverbal clients that were being used in Westminster, which Julia Beems had originally shared. They are different than resources for the Deaf & Hard of Hearing Community
 - Lisa, Aimee Voth Siebert and Veronica Moody shared the work of the Community Inclusion Workgroup during the PHED Ex Inclusion Evaluator project. They brought that presentation to the Colorado Emergency Management Conference, and will be sharing it with the national NACCHO Preparedness Summit in April.
- Aimee Voth Siebert – Office of Emergency Preparedness and Response, CDPHE

		<ul style="list-style-type: none"> ○ Aimee shared the new link to the PHED Ex inclusion resources that the workgroup developed: https://www.colorado.gov/pacific/cdphe/community-inclusion-exercise-resources Please feel free to share with other partners who may be holding exercises in the near future. ○ Aimee has had a chance to build relationships within her department with programs supporting people with diabetes, infant nutrition and breastfeeding, and children with health care needs, as well as building new connections in other Colorado communities like Larimer Connections who do community outreach. <ul style="list-style-type: none"> ▪ Aimee participated in a recent podcast about behavioral health and community inclusion with Larimer Connections that can be found here: https://www.krfc.fm/shows/disruption-discussion/2685/tdd-007-strengthening-our-social-fabric-addressing-access-and-functional-needs/ ○ Aimee submitted and is editing an article about the Inclusion Evaluator project during PHED Ex for the American Journal of Public Health and wanted to ask if it was okay to acknowledge members of the Community Inclusion Workgroup by name or collectively. Please let her know if you would prefer not to be acknowledged by name. ○ Other Resources: <ul style="list-style-type: none"> ▪ Colorado Community Inclusion maps: http://www.cohealthmaps.dphe.state.co.us/colorado_community_inclusion/ ▪ Hurricane Harvey – Inclusive Emergency Response resources: https://www.acl.gov/node/999 ▪ Cultural and Linguistic Competency in Disaster Preparedness and Response: https://www.phe.gov/Preparedness/planning/abc/Pages/linguistic-facts.aspx ▪ PrepTalk about Social Capital: https://www.fema.gov/preptalks/aldrich
<p>II. Current Grant Opportunities (Small Group Brainstorm)</p> <p>a. Proposals for End-of-year AFN projects</p> <p>b. C-MIST Plan Review for Regional HCC</p> <p>Incorporate networking break</p>	<p>9:30 – 10:30 am</p>	<p>a. Proposals for End-of-year AFN Projects</p> <p>Similar to the Inclusion Evaluator project last year, CDPHE has around \$10,000 this year to use for community inclusion projects. The key point is that it has to be used by the end of this fiscal year (June 30, 2018), which makes technology and system projects almost impossible.</p> <p>Ideas brainstormed by the group include –</p> <ul style="list-style-type: none"> ● Outreach efforts – <ul style="list-style-type: none"> ○ CDPHE intern Mariana Sedillo is holding an emergency preparedness outreach booth at the Cinco de Mayo festival on May 5-6, 2018. There will be a wheel of individual/family emergency questions to get people think about their unique plans, needs and disruptions, as well as a “Pillowcase Project” style activity for kids to make their emergency kit list on a pillowcase. ○ Sadie Martinez is holding emergency preparedness trainings for people with disabilities in six counties covered by the Independence Center. ● Starter emergency preparedness kit items for Are You Ready trainings <ul style="list-style-type: none"> ○ Rocky Mountain MRC already has dollars provided by NACCHO for this effort.

- Trainings for this Community Inclusion Council membership
 - Aaron Titus, author of How to Prepare for Everything holds train the trainer workshops by the same name that can help people facilitate community conversations about what kinds of disruptions most effect people and what strategies help plan for those disruptions. UPDATE: Aaron is coming to the May Colorado Community Inclusion meeting.
- Helping to finish purchasing items for the NCR emergency shelter kits – folks realized that the pocket talkers had been purchased without headphones, but the workgroup members also recognized the value of ensuring EM Offices were putting money towards Access & Functional Needs Preparedness
- Non-English Language products and projects
 - HCCs don't always have dollars set aside for having interpreters at their meetings. Is there a way to take HCC grant dollars and put it toward this need? CCDHH has dollars up through the end of 2018 to support ASL needs.
 - Cristabel Rojo is the language services coordinator at CDPHE, and Aimee has been thinking about working with the division communication liaisons to identify the main public messages (boil water orders, air advisories, etc.) uring disasters that might come from CDPHE divisions so that they can be pre-translated.
- (Future) Sadie Martinez and Luke Adams both spoke to the value of creating a video about emergency resources for people who are Deaf or Hard of Hearing.
- (Future) There was an idea to work with the Alzheimer's Association on a project about dementia friendly practices in emergency spaces.

b. C-MIST Plan Review for Regional HCC

Colorado healthcare coalitions are drafting preparedness and response plans for their regions, and the Community Inclusion Workgroup was invited to review some initial plan criteria to ensure access & functional needs were integrated into their planning.

The draft document was shared with the meeting agenda and was shown in the room. (It is also included with the minutes on the workgroup website) The workgroup thought the content was simple and covered many bases. It was recognized that it would be valuable to create a one-page guidance, like the workgroup did for the Inclusion Evaluators, to help planners think through major topics under each of the C-MIST areas. During the meeting the following ideas were brainstormed:

Communication

- Accessibility tools for communication (low-tech and high-tech options)
- Information in different formats (audio, visual, video, tactile)
- Non-English languages
- Literacy levels
- Cognitive or sensory disabilities that affect communication

Maintaining Health

- Power-related needs (equipment, temperature as for insulin)
- Water-related needs (i.e. feeding tubes...)
- Staff that know how to deliver particular care or treatments
- Chronic or conditional health concerns
- Behavioral health medication needs
- Medical supplies/service dependence

Independence

- Mobility
- Sensory
- Activities of daily living functional needs
- Power dependence
- Continuity of service dependence
- Service animals and resources needed for their well-being – food, water, collocated shelter, space to take outside
- Functional maintenance needs for devices (e.g. air for flat tires on wheelchairs)

Safety, Support, Services

- Access to sources of basic needs (e.g. utilities, grocery stores, delivery services)
- Residential facilities
- Prison/correctional facilities
- Early child care services
- Access to caregivers
- Dignity/privacy considerations in emergency environments

Transportation

- Households without cars
- Households with one egress/ingress
- Access to friends/family/services to help evacuate or go to an emergency location
- Accessibility of available transportation services

The group also brainstormed resources that could be shared to help planners know who made up their community and consider access & functional needs:

- Portlight Inclusive Disaster Services (<http://www.portlight.org/>)
- Advocacy partners (like centers for independent living)
- Sources of demographic information including:
 - Colorado Community Inclusion Maps:

http://www.cohealthmaps.dphe.state.co.us/colorado_community_inclusion/

		<ul style="list-style-type: none"> ○ Behavioral Risk Factor Surveillance System: https://www.cohealthdata.dphe.state.co.us/ ○ Colorado Demographer’s Office: https://demography.dola.colorado.gov/ ○ Who else has data in your community? <ul style="list-style-type: none"> ● Personal assistance questions from Julia ● University programs/researchers ● Models like SF72 (https://www.sf72.org/) <p>The group also thought it would be worthwhile to have workgroup members be able to revisit the plan criteria and make additional recommendations through a survey. A Google form has been created to add more ideas regarding each of the CMIST ideas, as well as speak to the following “TEICH influencers” that affect people’s ability to meet their functional needs:</p> <ul style="list-style-type: none"> ● Trust – where does the community place their trust: places, people, practices ● Economics – how does money affect people’s CMIST needs (reliance on benefits or welfare programs for economic assistance, people experiencing poverty or economic limitations that affect basic needs) ● Isolation – geographic, social (including stigma), cultural ● Capacity – if we have needs, do we have enough staff/resource capacity to serve all of the folks who may use a resource? ● Housing (people experiencing homelessness, rural practices or needs) <p>All members of the workgroup are invited to fill out the form. Consider talking to others in your communities about what they would want to ensure is included in emergency planning in these different areas:</p> <p>https://docs.google.com/forms/d/e/1FAIpQLSdDanWs4aR6CoAydKhWTNYRS25xAx4nCygbj9N9OgX9WTfQYw/viewform?usp=sf_link</p>
<p>III. Milestones for Training and Conference Project</p> <p>a. AFN Partner engagement</p> <ul style="list-style-type: none"> i. Presentations to AFN networks about HCCs & Inclusion ii. Are you ready training for key AFN partners 	<p>10:30 – 10:55 am</p>	<p>The workgroup didn’t have a lot of time to spend on this topic, but it is a hope that we can talk about the milestones for the training and conference project that the workgroup named as a priority for the coming year.</p> <p>In order to have a successful, dynamic conference where community organizations and members of the public can educate response partners and vice versa, building relationships and laying foundations will need to be done ahead of time, including training.</p> <p>In the lead up to an event in Fall 2019, two subworkgroups within this larger community inclusion workgroup may be helpful:</p> <ol style="list-style-type: none"> 1. Partner engagement workgroup – developing and conducting presentations to existing community service networks, Access & Functional Needs communities about how emergency systems work as well as presentations to community members about basic

<ul style="list-style-type: none"> b. Training for emergency partners <ul style="list-style-type: none"> i. IS-368 ii. E-0197 iii. Colorado Community Inclusion Maps iv. Others? 		<p>preparedness – May use MRC model of doing Are You Ready trainings, may build capacity for Aaron Titus’s “How to Prepare for Everything” Trainings</p> <ul style="list-style-type: none"> 2. Access & Functional Needs Training for Emergency Partners workgroup - we want to start to build a Colorado module using content/resources that already exists. Folks who would be willing to review existing trainings (IS-368, E0197, other stuff on Co-Train that’s relevant) and highlight what’s good, what we can tailor to Colorado, and what we want to avoid all together. Maybe using the C-MIST model as an anchoring framework.
<p>IV. May Meeting planning</p>	<p>10:55 – 11:00 am</p>	<p>The next Community Inclusion Workgroup is May 22, 2018.</p>